



## Talking Points about 211 Iowa App

### What is 211 Iowa?

211 provides expert, caring help. No matter the situation, 211 specialists listen, identify underlying problems, and connect people in need with resources and services in their community. 211 finds help for things like:

- Food
- Rent/utility payments/housing
- Income and employment
- Legal
- Health and mental health care
- Transportation
- Financial assistance
- Addictions
- Much more

211 Iowa call centers have access to a Language Line that provides interpretation services in 150+ languages at any time.

211 Iowa is free and available 24 hours a day, 7 days a week.

### How can you use 211?

Use the free 211 Iowa app, dial 2-1-1 from any phone, or visit [211iowa.org](http://211iowa.org) to locate services in your area.

211 Iowa professionals are trained to help you identify resources/solutions for your needs.

### What should you do (calls to action)?

Download the 211 Iowa app.

Share 211 Iowa information with someone who may need help.